



# Rebound Electronics

## Quality Policy

Rebound recognise that the future of our success depends upon the products and services we supply consistently meeting expectations of our customers.

Our model is helping purchasers safely buy electronic components in today's volatile market.

We understand that our actions and those of our suppliers affect both our customers and our organisation.

To be recognised for quality in the supply chain Rebound:

- Pursue legal, customer and standard requirements
- Established a Quality Management System based on ISO9001 and enlarged by AS9120, ISO13485 and also ESD/ANSI/ESD S20.20-2014.
- Defined quality objectives based on the SC21 Silver Award criteria and defined responsibilities for their fulfilment
- Implemented a Continuous Sustainable Improvement Plan (C.S.I.P) to continually ensure that processes remain efficient and relevant
- Periodically evaluate employees performance and satisfaction
- Work with a core of preferred suppliers being continuously reviewed and evaluated to improve our performance and to exceed customer's expectations

**Reviewed & Approved by:**

**Date: July 2020**

**Simon Thake**

**CEO - Rebound Technology Group**

**A member of the Rebound Technology Group**

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